

First Year Student

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EDUCATION

Southern University Law Center, Baton Rouge LA

JD Candidate – May 2011

- Member Phi Alpha Delta Legal Fraternity
- Member International Law Student Association

University of Louisiana at Lafayette, Lafayette LA

Bachelor of Science, Business Administration, Economics – May 2007

- Pre-Law Club
- Honor Society
- Student Ambassador

WORK EXPERIENCE

Home Store USA, Lafayette Louisiana

October 2005 – August 2006

Department Manager (Flooring/ Appliances/ Kitchen Cabinets)

- Supervised twelve employees
- Implemented sales strategies for associates
- Ensured compliance with store safety policies and procedures
- Ensured the proper training of new and veteran employees
- Resolved customer complaints

Bigger Home Store USA, Lafayette, Louisiana

March 1997- October 2005

Department Manager (Flooring/ Décor/ Special Services/ Phone Center)

- Supervised eight employees
- Provided performance evaluations for employees every six months
- Instructed new and veteran employees on policies and procedures
- Ensured compliance with store safety policies and procedures
- Ensured the proper training of new employees
- Resolved customer complaints
- Ensured inventory levels are at proper customer service quantities at all times

Special Services Associate

- Ensured installations went smoothly and problems were quickly resolved
- Ensured inventory management reports up to date
- Provided customer service

Cashier/Head Cashier

- Ensured transactions were accurate
- Monitored employee schedules and overtime hours
- Provided customer service